



Charter Township of Redford

Office of the Supervisor

Tracey Schultz Kobylarz

To Township Residents affected by the DTE power outages in the last few weeks,

DTE will have a team of customer service representatives available at Town Hall to assist you with your claim forms. Please be prepared to give them a complete listing of all losses and expenses incurred when you meet with the representative. The DTE Team is available Monday through Thursday, August 22, 23, 24 and 25 from 3 pm to 8 pm at the Redford Township Hall. With this expedited 1:1 claim processing, customers can expect a telephone call or letter notifying them of a decision within approximately 15 business days of submitting their claim.

In addition to assistance with claim processing, there will also be experts on site to answer your questions about the delivery of reliable electricity in our area. They will also be able to provide you with other information on energy conservation.

DTE Energy has also received the Township's request for the Service Quality and Reliability credit on behalf of residents who were impacted by the recent power outages. Eligible customers will receive a \$25 credit. This credit will appear on your next energy bill. A Damage Claim Form does not have to be submitted for this credit.

For more information please contact Supervisor Tracey Schultz Kobylarz at 313-387-2705